



**UNITY CREDIT UNION LIMITED  
TERMS OF LENDING updated June 2022**

**1 Definitions**

"We/Us" means Unity Credit Union Ltd.

"You" means the customer's name as set out in the agreement.

**2 Loan**

We will lend the amount of credit as set out in the agreement

**3 Payments**

a) You agree to pay the payments shown in the agreement to us by Standing Order, deductions from your Payroll, wages

or benefits or such other payment method as we may, at our discretion, allow.

b) Payments by credit card are not permitted.

**4 Default Interest**

a) We may charge you default interest at the Interest rate on any sum which is not paid by the date it is due. We may charge default interest for each day from when the sum was due until the day it is paid.

b) Interest can be charged before and after a court judgement which may be taken out against you.

**5 Early settlement**

You can settle this agreement early at any time, in full, by paying us all of the amounts you owe us. In exceptional circumstances we may use our discretion to allow early repayment of part of the amounts you owe us. In these circumstances your payments will stay the same but we will reduce your last payment and/or the duration of the agreement depending on the amount you repay early.

**6 Default**

We can demand, after the expiry of proper notice, immediate payment of the unpaid balance of the total debt in the following circumstances:

a) If you fail to pay any payment on its due date

b) if any information about you which you provide proves significantly incomplete or inaccurate

c) if without our consent you cancel or do not complete a valid payment instruction

**7 Our expenses**

a) You must pay our reasonable expenses and those of our agents (including legal costs) for taking steps, including a personal visit or court action, to recover any payment due under the agreement.

b) If your account falls into default we will transfer your account to our debt recovery team (or a third party debt recovery

agent) and charge you the amount stated under the heading "Charges" as set out in the agreement.

c) We may vary the charges payable under this agreement by giving you reasonable notice.

### **8 Information about you**

a) You must notify us in writing of any changes of address.

b) You must pay, us on demand, the amount of any reasonable expenses or costs incurred as a result of any misleading or inaccurate information given in connection with this agreement or if you fail to notify us of any change of address and we have to trace your address.

### **9 Allocation of payments**

If any payment you make to us is insufficient to pay off the amount due to us we will allocate such payment against the different types of transaction which make up the amount due to us in the following order:

a) any arrears on your account

b) any additional expenses and charges due under clauses 4) 8) or 9b) above

c) the monthly payment due on your account.

d) we reserve the right to use your savings to pay any outstanding debt owed to us.

### **10 Relaxing the terms of the agreement**

If we temporarily relax the terms of the agreement, for instance by giving you more time to pay, we may at any time decide to enforce the terms more strictly again. Our rights under the agreement will not be affected as a result of any such concession.

### **11 Assignment**

We may assign or transfer our rights under the agreement. If we do so your rights under the agreement will not be affected.

### **12 Making of agreement**

a) If you signed this agreement at one of our service points or offices, then the signing of this agreement does not constitute our acceptance of its terms until we have completed satisfactory credit and identity checks. If the results of such checks are not satisfactory we may decline your application. We will advise you when we accept your application and the agreement is made.

b) If the agreement was sent to you on our behalf, then the agreement will only become binding on us when it is signed by you. It will be made on the date on which you sign.

### **13 Complaints**

Please refer to our complaints section for more information.

### **Important - Your Personal Information: Credit decisions and also the prevention of fraud and money laundering.**

We may use credit reference and fraud prevention agencies to help us make decisions. More information is available in our Privacy Notice. This is available on request at our main office, or on our website at [www.unitycreditunion.co.uk](http://www.unitycreditunion.co.uk)

By confirming your agreement to proceed you are accepting that we may use your information in this way.